



HERE IS WHAT BLACKFEN DENTAL IS DOING TO HELP KEEP YOU SAFE DURING THE COVID-19 PANDEMIC

CHANGES BEFORE ARRIVAL:

- We are contacting all patients to check they feel well. Nobody with any signs of COVID-19 can come to the surgery.
- Our door will be locked so only expected patients can enter.
- Patients are to arrive alone and on time
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CHANGES TO YOUR WAIT:

- Patients to remain outside until we are ready for you
- On arrival we will be in masks, you must wear a mask also
- We will take your temperature and sanitize your hands with alcohol gel
- The waiting room is re organized for social distancing. It is cleaned between every single patient and all magazines, leaflets and information has been removed .
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CHANGES TO THE WAY WE WORK:

- The room will be ventilated by windows being open
- There will be no rinsing and spitting, your mouth will be cleared using suction.
- Non urgent treatments may be delayed
- We will be wearing full personal protective equipment (PPE)
- Equipment is sterilized
- We are using equipment and techniques with a lower risk of spray
- We are allowing more time in between patients for through cleaning
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CHANGES WHEN YOU LEAVE:

- Card payments only
- Pens will have disposable guards on them
- Appointments will be texted to you – no appointment cards
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INFORMING YOU OF ANY RISK:

If a member of staff falls ill with Covid-19 symptoms within two weeks of your visit, you will be notified by us immediately and advised what to do next.

Please ensure that you also notify us if you fall ill with Covid-19 symptoms within two weeks of visiting the practice.

Thank you